



# WFP Aviation

Operational Snapshot January - June 2016

## Airlift, Airfreight and Passenger Services (excl. UNHAS)



**8,808 mt of cargo**



**176 passengers**



**15 countries**

## Dedicated Services:

WFP Aviation offers long-term aircraft charters to support NGOs' and UN agencies' interventions.



**UNHCR**  
The UN Refugee Agency

2 aircraft



**UNDSS**

1 aircraft



## AIRDROP OPERATIONS

### Syria



Since 10 April 2016, WFP has used unprecedented high altitude airdrops to deliver humanitarian assistance to 110,000 people trapped in Syria's besieged city of Deir Ezzor.

As of 30 June 2016, the operation had dropped 1,122 metric tons of lifesaving food and non-food relief items including high-energy biscuits, chickpeas and oil over 62 flights out of 144 flights planned.

### South Sudan



WFP Aviation supplies urgently needed relief items to people in otherwise impossible-to-reach locations across South Sudan.

Between January and June 2016, WFP Aviation conducted more than 960 airdrops out of two domestic locations, Juba and Wau, as well as out of Uganda and Ethiopia. 23,812 metric tonnes of relief items such as oil, pulses and cereals were dropped.

# United Nations Humanitarian Air Service

## Afghanistan: SO 200639

Performance overview	
Average fleet size	4
Passengers transported	10,457
Cargo (kg)	21,811
User organizations served	147
Regular destinations	23
Medical evacuations	6
Security evacuations	0



UNHAS gets its passengers promptly to the most difficult-to-reach parts of Afghanistan where humanitarian needs are highest.

### KEY HIGHLIGHTS

- In order to mitigate the risks of the security environment in which it operates, UNHAS ensures that all its staff receives the required training. During the reporting period, the service organized International Air Transport Association (IATA) certified Aviation Security (AVSEC) training for 45 staff members.

- In the first half of the year, humanitarian demands increased considerably and, in response, UNHAS expanded its fleet with the addition of a third 19-passenger seat fixed-wing aircraft in March, serving the new users and expanding capacity for ad-hoc flights.

### KEY HIGHLIGHTS

- The online booking system for UNHAS Cameroon went live on 20 April making the flight reservation process easily accessible and more user-friendly. Two training sessions were held to guide user organization focal points on how to use the system. Forty-seven humanitarian from 31 organizations participated in the trainings.

- In the first half of 2016, UNHAS Cameroon transported high-level delegations to visit and monitor humanitarian projects in the country. On 24 February, UNHAS facilitated a same-day visit to Maroua out of Yaoundé for the UNHCR Assistant High Commissioner for Protection, Mr Volker Türk, and other UNHCR representatives.



Preparing for take-off! Passengers board an UNHAS flight in Yaoundé to be transported to areas of humanitarian activities.

## Cameroon: SO 200895

Performance overview	
Average fleet size	1
Passengers transported	1,797
Cargo (kg)	5,530
User organizations served	30
Regular destinations	5
Medical evacuations	1
Security evacuations	0

- With the implementation of the Performance Management Tool (PMT), user trends could automatically be visualized and appropriate actions taken to improve operational performance. As a result, the weekly flight schedule was adjusted at the beginning of March from three to four flights per week to cater for an increase in demand.

*'I would like to sincerely thank you and the entire support team of UNHAS, for the excellent arrangements that were put in place to allow the Assistant High Commissioner for Protection to undertake his mission to Maroua [...] Please convey my appreciation to your staff and I look forward to working closely with you.'* – Khassim Diagne, Representative for the United Nations High Commissioner for Refugees, 2016



## Central African Republic: SO 200804

Performance overview*	
Average fleet size	3
Passengers transported	9,791
Cargo (kg)	134,278
User organizations served	135
Regular destinations	27
Medical evacuations	20
Security evacuations	0

\* Passenger and cargo figures reported in-country include those transported by UNHAS' partner ASF-F.

### KEY HIGHLIGHTS

- UNHAS drastically increased its cargo transport capacity at the beginning of 2016 with the addition of a fourth fixed-wing aircraft to transport relief items to critical remote areas identified by OCHA. The aircraft transported 70 mt of cargo during the five months of contract.

- UNHAS collaborated closely with partner organizations Aviation Sans Frontières France (ASF-F), the International

Committee of the Red Cross (ICRC), Médecins Sans Frontières (MSF) and one of the contracted UNHAS operators to organize a Dangerous Goods training session on 25 April.

- Forty-four focal points were trained on the handling process of transporting sensitive items. Furthermore, an AVSEC familiarization training was organized on 29 and 30 June for 28 staff, of which 15 were UNHAS field focal points from NGOs.

- With increased needs, the UNHAS fleet has permanently been augmented to four aircraft thereby increasing the number of destinations from 21 in 2015 to 27 in 2016.



UNHAS' partners ASF-F, ICRC and MSF work together to organize Dangerous Goods training for 44 staff members in Bangui in April.

### KEY HIGHLIGHTS

- To reduce the persistent funding gap, the Steering Committee reviewed the UNHAS cost recovery fee from XAF 65,000 to XAF 100,000 per passenger effective 1 April. Funds generated from the revised partial cost recovery scheme will be essential to help sustain operations throughout the year.

- The rainy season started in June and has already severely hampered road access to various locations across the country. Bad weather is expected to render road access in Eastern Chad such as to Koukou and Hadjer Haddid completely impossible for the next three to four months.

## Chad: SO 200785

Performance overview	
Average fleet size	4
Passengers transported	10,225
Cargo (kg)	33,531
User organizations served	100
Regular destinations	19
Medical evacuations	38
Security evacuations	0

- UNHAS DRC expanded its fleet with the addition of one fixed-wing 37-passenger seat aircraft based in Goma, Kalemie and Lubumbashi alternately. The extra aircraft has enabled a same-day service between Kinshasa and Lubumbashi once a week.

*'I would like to thank you for the huge help you gave us to bring our staff safely from Lubero to Goma today. Without your help, it would have taken several days to bring our staff back home.'* – Michele Facchino, Safety and Security Manager, Save the Children, 2016



UNHAS, MONUSCO and Goma's Airport Medical Services run a drill for Emergency Crash and Rescue Services (ERC) live exercise.

## Democratic Republic of the Congo: SO 200789

Performance overview	
Average fleet size	6
Passengers transported	14,744
Cargo (kg)	255,714
User organizations served	198
Regular destinations	39
Medical evacuations	27
Security evacuations	39

### KEY HIGHLIGHTS

- In May, UNHAS collaborated with MONUSCO and Airport Medical Services in Goma to conduct Emergency Crash and Rescue Services (ECR) live exercise. UNHAS provided a fixed-wing aircraft to be used in a simulation activity whereby two passengers were extracted to safety.

## KEY HIGHLIGHTS

- UNHAS started supporting the humanitarian response to the El Niño drought by expanding its services to Ogaden and other destinations in the extreme south. This has allowed aid workers to reach their project sites and provide assistance to more people in need.

- Heavy rains in Dollo Ado led to the flooding of the airstrip and cancellation of many flights to UNHAS' most frequent destination in Ethiopia, where the majority of refugee camp activities are implemented. UNHAS strives for service reliability. However, the safety of its passengers remains its number one priority and, consequently, adjustments are made to published schedules, in the interest of safety.

## Ethiopia: SO 200711

Performance overview	
Average fleet size	2
Passengers transported	2,114
Cargo (kg)	14,414
User organizations served	29
Regular destinations	5
Medical evacuations	53
Security evacuations	0

## Guinea: SO 200923/Sierra Leone: SO 200927

Performance overview	
Average fleet size	3
Passengers transported	3,375
Cargo (kg)	12,112
User organizations served	48
Regular destinations	14
Medical evacuations	11
Security evacuations	0



UNHAS transports medical supplies to assist the humanitarian response to the most recent Ebola flare-up in March and April 2016.

## KEY HIGHLIGHTS

- Between March and April, UNHAS supported the humanitarian community by covering air transport needs in response to several new cases of Ebola which flared up in Koropara, Nzerekore and in Kounkoun, Macenta.

This included the transportation of humanitarians and light cargo, such as vital medical supplies to affected populations.

- Rotary-wing air services in Sierra Leone were discontinued as planned on 31 March 2016.

## KEY HIGHLIGHTS

- Previously, the presence of improvised explosive devices (IEDs) near the airfield of Kidal hampered UNHAS activities. Following the completion of demining operations of the airfield in late 2015, UNHAS was able to perform its reconnaissance flight on 5 February and air passenger services resumed shortly after, on 11 February. The reopening of the airfield was critical to the humanitarian community, enabling them to increase presence in the region and maximize their project implementation. UNHAS was able to perform nine flights before, due to a demonstration in Kidal on 18 April, the airstrip had to be closed again until further notice.



Ready to go! A fixed-wing aircraft in Kidal awaits to transport aid workers back to the capital.

## Mali: SO 200802

Performance overview	
Average fleet size	1
Passengers transported	3,895
Cargo (kg)	10,787
User organizations served	104
Regular destinations	6
Medical evacuations	4
Security evacuations	0

*'We would like to thank UNHAS services for their availability to accompany our organization, International Rescue Committee (IRC), in transporting medical cargo from Bamako to Menaka. The cargo transported was important to our beneficiaries and we really appreciate your flexibility, which gave priority to our requests.'* – Prosper Irambona, Deputy Director for Operations, International Rescue Committee/Mali Program, 2016

## Mauritania: SO 200803

Performance overview	
Average fleet size	1
Passengers transported	1,076
Cargo (kg)	7,046
User organizations served	33
Regular destinations	5
Medical evacuations	2
Security evacuations	0

### KEY HIGHLIGHTS

- The Mauritanian government constructed a new airport in Nouakchott from which it now operates its fixed-wing aircraft. The new Nouakchott International Airport, which opened on 23 June, is located 32 km from the city and ensures a high level of service with stable traffic conditions.



UNHAS passengers arrive at the new Nouakchott International Airport in Mauritania.

- On 12 April, UNHAS performed a return flight between Nouakchott and Bassikounou for a delegation of 11 passengers, including the US Ambassadors to Mauritania and Mali accompanied by the Mauritania Country Directors of UNHCR and WFP. The mission visited the M'bera refugee camp to meet the various refugee leaders.

### KEY HIGHLIGHTS

- In response to increasing user demand in the Diffa region, UNHAS amended its flight schedule in February with additional services offered every Monday, Wednesday and Friday. Following this revision, the Diffa region has been serviced by five flights a week from the capital Niamey.

- On 7 June, following an insurgent attack on the village of Bosso, the Humanitarian Coordinator requested a relocation flight of humanitarian workers out of Diffa. Fifteen staff members from IOM, Save the Children, UNHCR, UNICEF and WFP were safely evacuated to Zinder and Niamey.

- Earlier in May when UNHAS Niger facilitated the medical evacuation of an NGO staff member from Diffa to Niamey, the Country Director of Plan International Niger wrote to express his appreciation:

*'Please allow me, on behalf of Plan International Niger, and of the Plan team in Diffa, to present our sincere thanks following the medical evacuation of our colleague on Friday 20 May*

## Niger: SO 200792

Performance overview	
Average fleet size	2
Passengers transported	5,160
Cargo (kg)	13,663
User organizations served	102
Regular destinations	6
Medical evacuations	3
Security evacuations	0

*2016. Plan International Niger would like to express its gratitude for the continued support which UNHAS provides to our organization. We again reiterate our appreciation [...]'* – Johnson Bien Aime, Country Director, Plan International Niger, 2016

## Nigeria: SO 200834

Performance overview	
Average fleet size	2
Passengers transported	4,031
Cargo (kg)	16,488
User organizations served	50
Regular destinations	5
Medical evacuations	0
Security evacuations	0

### KEY HIGHLIGHTS

- In response to the increasing needs of humanitarian organizations in Nigeria to improve the access to conflict-affected areas in the North East, UNHAS performed a two-day assessment mission in May to Baga, Bama, Banki and Monguno using a helicopter.



UNHAS transports UNHCR passengers from Abuja to allow them to reach their project implementation sites.

- As a result, UNHAS Nigeria added one helicopter to its fleet in June. It is based in Maiduguri for the use of the entire humanitarian community to access difficult-to-reach locations.



## KEY HIGHLIGHTS

- In May, UNHAS promptly responded to WFP's request to move high-energy biscuits (HEBs) from Mogadishu to Beletweyne in response to humanitarian needs caused by flooding in the area. Over two days, the service conducted seven flights to Beletweyne transporting 9,960 kg of essential HEBs.



Passengers and cargo are prepared to fly from Dolow to Mogadishu where humanitarian missions provide assistance to thousands in need.

## Somalia and Kenya: SO 200507

Performance overview		
Average fleet size	6	
Passengers transported	19,170	
Cargo (kg)	128,892	
User organizations served	142	
Regular destinations	12	
Medical evacuations	20	
Security evacuations	0	

- During the reporting period, UNHAS performed a total of 35 flights on behalf of UNHCR for the voluntary repatriation of 1,485 Somali refugees from Dadaab refugee camp. On average, UNHAS carried 100 returnees a week from Dadaab to Somalia.

## South Sudan: SO 200786

Performance overview		
Average fleet size	13	
Passengers transported	42,212	
Cargo (kg)	447,857	
User organizations served	233	
Regular destinations	61	
Medical evacuations	107	
Security evacuations	137	

## KEY HIGHLIGHTS

- In the first half of 2016, UNHAS supported the scale-up of interventions in Leer County in Unity State where humanitarian presence had been intermittent due to insecurity. Flights were introduced to Thonyor during the first quarter of the year to boost the access of aid workers responding to the crisis.

- The security situation in South Sudan remains fragile despite the attempted implementation of the August 2015 Peace Agreement by the warring parties. During the reporting period, UNHAS performed security relocations of 137 aid workers due to sporadic violence in Ganyiel, Koch, Nyal and Wathjack in Unity State, Pibor in Jonglei State and Wau in Western Bahr El Ghazal.

## KEY HIGHLIGHTS

- The Civil Aviation Authority in Sudan approved UNHAS' request to commence flights into Zalingei starting from 1 July. UNHAS began establishing office facilities at Zalingei airport to support these operations in June.

- On 14 June, UNHAS Sudan introduced regular flights to Sortony in North Darfur to expand humanitarian reach and serve newly displaced populations in Jebel Marra.

*'Thank you for your timely and flexible response to our urgent request for UNHAS seats from Nyala to El Fasher to support us during the delay with the alternate flight [...] thanks for UNHAS' generous acceptance on the flight despite our schedule changes.'* – Rikuya Sako, Embassy of Japan, Sudan, 2016

## Sudan: SO 200774

Performance overview		
Average fleet size	5	
Passengers transported	10,533	
Cargo (kg)	39,194	
User organizations served	76	
Regular destinations	41	
Medical evacuations	10	
Security evacuations	0	

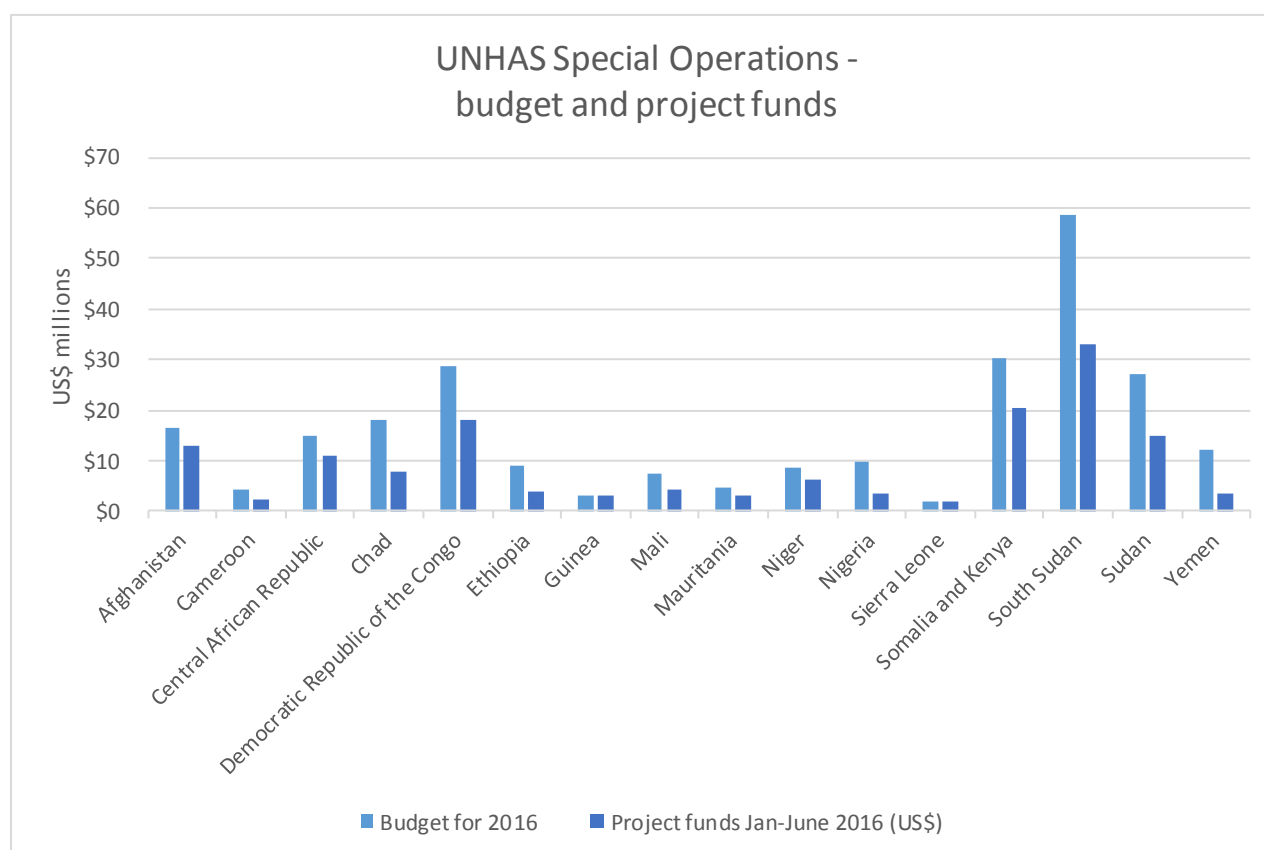
Performance overview		
Average fleet size	1	
Passengers transported	2,975	
Cargo (kg)	4,347	
User organizations served	50	
Regular destinations	3	
Medical evacuations	11	
Security evacuations	0	

## Yemen: SO 200845

## KEY HIGHLIGHTS

- On 19 January, the UNHAS Steering Committee requested Amman, Jordan as a destination for flights from/to Sana'a in view of long travel times on commercial aircraft. Since May, when clearances were granted, UNHAS has served Amman with regular flights. This has ensured a reliable link to an additional regional hub, further to Djibouti, with international flight connections and where various humanitarian organizations have their regional and sub offices.

## Financial snapshot as of 8 July 2016 (in US\$)



\*Project funds included: contributions registered in Jan-June 2016; funds carried over from the previous reporting period; and cost recovery funds received in 2016.

### Thanks to the following donors for their contributions between January and June 2016



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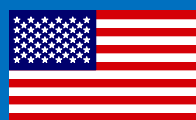
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<sup>1</sup>The UN logo indicates Pooled Fund contributions (Common Funds). This includes the Common Humanitarian Fund (CHF).

### PERFORMANCE MANAGEMENT TOOL TRAINING

In order to reap the full benefits of the Performance Management Tool, WFP Aviation cooperated with industry experts in designing three training workshops, which included modules on aircraft financing and contracting, route network optimization, traffic demand analysis, needs assessments, schedule design and planning, network strategies, fleet planning and management and aviation business concepts.

Three workshops were conducted in early 2016 on how to optimize fleet, schedule planning and aircraft utilization in their respective operations targeting 50 aviation staff members from various field offices and WFP Headquarters in Rome. Key representatives from ECHO also participated in order to familiarize themselves with the tool.



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