

Management response cleared by:

Country Director:

Lauren Landis \_\_\_\_\_ 17 June 2014

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## OPERATION EVALUATION

Chad, Protracted Relief and Recovery Operation, 200789, Targeted Food Assistance for Refugees and Vulnerable People Affected by Malnutrition and Recurrent Food Crises: An evaluation of WFP's Operation (2012-2013)

## Management Response

June, 2014



**World Food Programme**

wfp.org

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## Detailed responses to evaluation recommendations

Evaluation Recommendations	Management  Accepted, partially accepted or not accepted and COMMENT on the Recommendation, providing clear reasoning for partially accepted and not accepted	Management - Action to be taken			
		Action	Responsible CO unit	Timeframe	Further funding required (Y or N)
<p><b>Recommendation 1:</b> Susciter, renforcer et participer à des initiatives pour une réflexion conjointe sur les stratégies et les modalités de mise en oeuvre des interventions en nutrition.</p> <ul style="list-style-type: none"> <li>☒ Engager des actions visant l'amélioration de la qualité des données collectées dans les centres de santé. L'intensification de la supervision, notamment des supervisions formatives est cruciale pour améliorer la qualité des admissions et sorties.</li> <li>☒ Améliorer l'analyse détaillée des spécificités géographiques et socio-culturelles ainsi que des causes spécifiques de malnutrition pour permettre une prise de décisions stratégiques et programmatiques adaptée.</li> <li>☒ Explore with State institutions and other players in nutrition alternatives to the use of the system sanitaire as provider of services CNS</li> <li>☒ Soutenir le MSP dans le développement d'une politique de santé communautaire, à laquelle intégrer des éléments de la nutrition (préventifs et pour le traitement).</li> <li>☒ Soutenir La recherche d'alternatives de production locale. Des propositions ont été faites pour l'identification et la production de produits locaux (farines locales améliorées, spiruline, etc.), adaptés aux recommandations de l'OMS pour le traitement de la MAM.</li> <li>☒ Support the search for alternatives of local production. Proposals were made for the identification and production of local products, spirulina, etc).</li> </ul>	Accepted	<p><b>The CO will plan a new training approach for health centres on the protocol for care and treatment of acute malnutrition.</b></p> <p>A strategy for community-based treatment of moderate acute malnutrition is being developed with the Ministry of Health/CNNTA and nutrition partners, to be implemented as part of the new PRRO.</p> <p><b>The CO is actively engaged in discussion through REACH platform on assessment of the national capacity for the production of fortified foods.</b></p> <p><b>EU office in Chad under its development project is discussing with Government partners on the feasibility of locally produced fortified food for prevention of malnutrition. WFP will continue to advocate at all levels of government in development of fortified/enriched complementary foods and find ways to support this initiative.</b></p>	Programme/NUT  Programme/NUT and the Regional Bureau support  Programme/ NUT	July-Dec 2014  July 2014 - Jan 2015  Start in July 2014	

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<b>Recommendation 2:</b>  Clarifier l'approche résilience du PAM et marquer l'engagement du programme vis-à-vis des objectifs qui y contribuent.  ☒ Renforcement de la connaissance des moyens d'existence. L'évaluation a souligné la faiblesse de la connaissance du PAM en ce qui concerne les disparités au sein des régions. Les études contribuant au renforcement de la connaissance des moyens d'existence des populations (par exemple l'AEM) méritent d'être soutenues ou capitalisées pour la prise de décision..  ☒ Concertation, coordination, plaidoyer. Il s'agira pour le PAM de se concerter avec ces acteurs pour mieux comprendre la nature et le volume des activités de ces acteurs dans les zones d'interventions du PAM et d'identifier les apports spécifiques que le PAM pourrait apporter pour avoir un effet de levier significatif pour les populations qu'il cible  ☒ Renforcement des capacités. Il s'agira de renforcer les capacités productives des populations et les capacités des certains services techniques de l'Etat pour assurer le suivi	Accepted	The CO will continue to reinforce its understanding of livelihoods, including local variations, with the Seasonal Livelihoods Programming (SLP) workshops being one of the primary tools. A total of 7 workshops at regional level will be undertaken in different parts of the country. Two of these workshops have already been carried out, focusing primarily on the Sahelian zone.  In addition to normal seasonal monitoring and assessment activities, the CO also intends to carry out a Comprehensive Food Security and Vulnerability Assessment during 2015, which will review the available data relating to food security and resilience in Chad, including information from secondary sources  The CO will continue to work with the government and partners to develop a common understanding and strategy with respect to resilience. This includes capacity building activities targeting the relevant technical agencies and services.	Programme	August–November 2014  February 2014-April 2015  February 2014- November 2016	
<b>Recommendation 3:</b> Prendre toutes les précautions nécessaires et tirer les leçons de l'expérience dans le processus d'accompagnement des réfugiés vers l'autonomisation au sud et à l'est du Tchad.  ☒ Continuer les efforts d'analyse lancés pour mieux connaître les moyens d'existence des populations réfugiés pour adapter les interventions.  ☒ Clarifier les objectifs d'autonomisation des populations	Accepted	Started - Ongoing  WFP has launched a joint programme with partners (UNHCR, FAO) for the refugee self-reliance.  Additionally, the CO has planned to develop resilience and livelihood for WFP operation areas strategy along with the action plan, which would clarify the roles and	Programme	Dec 2014	

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réfugiées dans chaque contexte car les possibilités pour les activités économiques ne sont pas similaires d'une zone à l'autre.		<p>approaches as well as the activities at both national and regional level.</p> <p>A HEA (Household Economy Analysis) in two refugee camps has been conducted and additional studies are planned in refugee and Sahelian belt to better target the most vulnerable households affected by crisis.</p>			
<b>Recommendation 4:</b>  Adapter la capacité des sous-bureaux et bureaux de terrain aux conditions particulières de leurs zones d'intervention, aux volumes et aux types d'intervention dominants  <input type="checkbox"/> Evaluer ou utiliser les résultats d'évaluation des besoins en ressources humaines et matérielles adéquates pour la mise en oeuvre des activités en tenant en compte les conditions spécifiques  <input type="checkbox"/> Dans la bande sahélienne, il est nécessaire de s'adapter aux conditions difficiles de transport, à l'absence de partenaires qualifiées particulièrement criante, surtout dans la région du Kanem, et aux activités du programme pays (cantine scolaire).	Accepted	<p>In 2014 WFP Chad is carrying <b>out</b> a complete review of its current organizational structure. This will allow the office to align the functional needs associated to these new programmatic approaches. Recruiting and retaining the national and international staff, in particular female staff, which have the required competencies to assume these reviewed functions, as well as providing staff with greater access to the necessary training to gain these competencies will be important.</p> <p>Additionally WFP will also work on improving the living and working conditions of its staff in Chad, through the implementation of the WFP premises maintenance plan, in particular at the sub-office level, and the relocation of the central office in Ndjamena;</p> <p><b>A detail discussion regarding targeting of schools will be undertaken based on DEV evaluation with school feeding unit in MoE</b></p>	HR  Admin  PROGRAMME/SF	Dec 2014  December 2014  August – December 2014	

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Recommendation 5:  Renforcer l'engagement du PAM vis-à-vis des partenaires nationaux  ☒ A l'est du Tchad, les expériences de partenariat avec les ONG national a permis l'augmentation de la zone de couverture dans un contexte d'insécurité.  ☒ Nécessiter de travailler sur un réel transfert de compétence de l'analyse de la situation de la sécurité alimentaire vers les structures de l'Etat tchadien. Bien que travaillant en collaboration avec la DPSA, l'unité ACV su PAM est le principal acteur des études sur la sécurité alimentaire au Tchad. Un transfert réel transfert de compétence est nécessaire. L'exemple de l'appui au renforcement du personnel du système de santé au Tchad par UNICEF pourrait constituer une source d'inspiration.  ☒ Continuité dans l'amélioration de la collaboration avec le CNNTA. Les dernières avancées dans la collaboration entre le PAM et le CNNTA (processus d'écriture d'un plan d'action commun) sont vivement encouragées.	Accepted	<p>National NGOs continue remain key implementing partner for all programme. Under SLP WFP CO is involving national NGO staff and decentralized technical units to participate and improve their knowledge in seasonal livelihood programming. Through food security cluster and HEA conducted in certain area of Sahel will see more participation of technical persons from national NGOs there by building their capacities in measuring vulnerability. CO will continue to reinforce capacities of technical units in MoA regarding early warning and market data collection.</p> <p>WFP is engaging proactively with CNNTA through REACH platform. An annual work plan with the CNNTA for 2014 is being finalized and similar work plans will be developed each year.</p>	Programme/VAM/NUT	July 2014-August 2015	
Recommendation 6:  Continuité dans l'amélioration de la collaboration avec le CNNTA. Intégrer/renforcer les thèmes absent ou faiblement prise en compte dans l'IPSR  ☒ Analyser la situation des personnes vivant avec VIH et prévoir des actions les prenant en compte.	Accepted	<p>The CO will coordinate with MoH and UNAIDS to better understand the current situation of HIV/AIDS at the country level before initiating any food/cash assistance in its ongoing programmes</p> <p>Using coordination and cluster meeting platform, NGOs</p>	Programme/Nut	Dec- 2014	

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☒ Renforcer les actions en faveur de l'égalité hommes-femmes.		<b>working in the health sector will be contacted for information sharing regarding HIV/AIDS and explore possibilities of cooperation.</b>			