

**World Food  
Programme****Programme  
Alimentaire  
Mondial****Programa  
Mundial de  
Alimentos****برنامج الأغذية  
العالمي**

## **Internal Audit Report of WFP's Fast IT and Telecommunications Emergency and Support Team (AR/17/02)**

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### **Management Comments**

WFP Management acknowledges the findings of the 2017 Internal Audit of WFP's Fast IT and Telecommunications Emergency and Support Team (FITTEST) and conclusion of "partially satisfactory" by the Office of the Inspector General. WFP Management is fully committed to implement the agreed actions to remedy any limitations.

WFP Management recognizes several positive practices noted in the audit report, which are already in place, such as the effective relationship with other humanitarian members and stand by partners, competency and dedication of FITTEST staff, and ability to respond to multiple emergencies on short notice.

WFP Management will initiate and support actions required to address the observations highlighted in the report, such as re-assessing the mandate of FITTEST, review of the pricing mechanism and untimely revenue recognition.

In 2016, WFP Management approved funding to review the current operating model and define the target state operating model, including structure, delivery models and key capabilities. The review commenced in January 2017 and will address several audit findings, particularly those related to the organization and business model of the Emergency Preparedness and Response Branch.

WFP Management foresees full implementation of the agreed actions during 2017.

WFP Management would like to thank the Office of the Inspector General for the constructive report.