



World Food Programme

SCOPE In Five Minutes

What is SCOPE?

SCOPE is WFP's beneficiary and transfer management platform that supports the WFP programme intervention cycle from beginning to end. The SCOPE platform is a web-based application used for beneficiary registrations, intervention setups, distribution planning, transfers and distribution reporting. SCOPE currently supports all WFP transfer modalities: in kind, voucher and cash for a variety of project activities. The platform can be used in many ways depending on the specific needs of the country and the type of delivery mechanism required.

Beneficiary Information Management

SCOPE is a central repository for WFP beneficiary data. Registrations powered by SCOPE can be customized to meet the needs of a particular intervention. Specific targeting criteria, anthropometric data, languages, locations and even photos or fingerprints can be captured.

Registrations can be conducted using laptops offline and synced to the platform through the internet at a later time. Alternatively registrations can be directly in the platform using the internet.

It is possible to import existing beneficiary data to SCOPE from external databases or other sources like Excel documents or paper lists. Once information is uploaded, it can be enhanced by collecting supplementary beneficiary

information like photos or fingerprints.

Personal data protection and privacy is extremely important when managing beneficiary information. All data is stored on UN Information Computer Center servers to ensure the data is stored in accordance with UN and European Union standards.

Supporting Distributions and Interventions

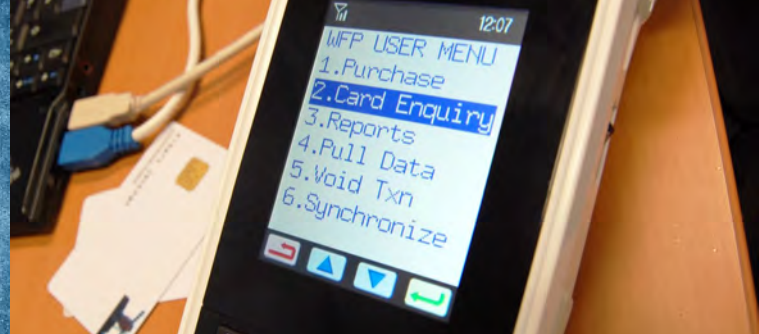
The SCOPE platform is a single place to manage all interventions simultaneously. Once beneficiary information is in the platform, individuals or households can be enrolled in an intervention and included in a distribution list.

A variety of project activities are currently powered by SCOPE: Nutritional Interventions, Asset Creation, Food for Assets, Food for Work, Food for Training and General Food Distributions. Depending on needs, targeting criteria can be used to determine intervention eligibility. Locations and other information captured can also help identify target groups to include in an intervention. Distribution lists are created in SCOPE and can be exported to send to implementing partners.

WFP segregation of duties and standard operating procedures are followed according to the latest policies and processes of the organization when using the SCOPE platform.



SCOPE
Enable the Change



Managing Transfers and Reporting

In addition to being able to manage beneficiary information, interventions and distribution lists, users can also manage the transfers and monitor data in the platform.

The SCOPE platform is compatible with all WFP transfer modalities: voucher, cash and in kind. WFP distributions are supported by the platform in different ways depending on the delivery mechanism selected.

Vouchers Electronic voucher distributions can be supported using SCOPE by sending payment lists created in the platform to service providers. If a service provider sends information after a distribution it can be imported back into the platform. In a scenario where no local service provider is available, the SCOPE platform can be deployed in combination with WFP-built electronic voucher delivery mechanisms. One delivery mechanism currently available is the SCOPECARD solution- a smartcard that can contain several vouchers and works with a point-of-sale (POS) device. Beneficiaries use the cards to purchase food in select retail locations and top-ups to the cards can be made for new distribution cycles. When retailers sync their devices to the platform, the information can be used for the reconciliation and payments process. Data can also be used for monitoring and reporting. Fingerprints are stored on the cards and beneficiaries verify their identity at the time of purchase to ensure the intended person is the one using the card.

An SMS electronic voucher is also under development which will work with a local telecoms service provider. Other WFP-built delivery mechanisms are also under discussion.

For operations that require paper vouchers, the SCOPE team is exploring possibilities to further support distributions using SCOPE and paper voucher service providers.

Cash For cash distributions using financial service providers, the SCOPE platform sends payment instructions to the provider who distributes to beneficiaries. Providers can be requested to send distribution information back which can be imported into the platform. SCOPE currently supports deliveries using beneficiary bank accounts and cash deliveries.

SCOPE is collaborating with microfinance institutions, banks and other financial service providers for these distributions. Discussions are also underway to support pre-paid cash cards and e-money delivery mechanisms.

In kind SCOPE currently powers in-kind distributions by using a barcoded card. Cards are scanned at distribution points and the platform tracks the participation of beneficiaries in the intervention. Discussions are underway to explore other ways SCOPE can be utilized for in-kind distributions. SCOPE has enabled countries to make the switch from general food distributions to electronic vouchers or other appropriate distribution models by making beneficiary information available electronically and being flexible enough to adapt to an intervention or a **country's specific needs**.

The post distribution data available in the SCOPE platform for an intervention will depend on registered beneficiary information, setup of intervention, selected delivery mechanism and availability of post distribution information from service providers.

Implementation Progress

SCOPE is operational in 6 countries: Bangladesh, Guatemala, Guinea, Malawi, Somalia and Sudan. Country rollouts typically start small and then scale up once the platform and knowledge is established in the country.

Rollouts are planned for 7 more countries in early 2015: Bolivia, Burundi, Democratic Republic of Congo, Ethiopia, Lebanon, Mauritania and Niger. In addition to training WFP staff and cooperating partners on how to use the platform, the SCOPE team also provides other services including IT assessments, best practice guidance on master data set up and support in the creation of beneficiary sensitization and communication materials.

Background

SCOPE was originally created to be the WFP system for **cash operations to support the organization's scale-up** of market based responses to food insecurity. Since then, it has evolved into a platform that can manage the entire programme intervention process for voucher, cash and in-kind transfer modalities.