SCOPE

WFP’s Digital Platform for Beneficiary and Transfer Management

Rome, 8 January 2016
Enable the Change
What is SCOPE?

**Beneficiary**
Store and manage detailed **information** on the people we serve. Anywhere. Anytime.

**Transfer**
Make safe and accurate **transfers** to beneficiaries and get **feedback**, regardless of service provider.

**Management**
A single tool to manage our **operations** simultaneously from beginning to end.
Humanitarian Assistance in the Digital World

Cooperating Partners

UN

Government

Keeping the people we serve at the center
SCOPE in 3 minutes

https://www.youtube.com/watch?v=M9hZ_MYxRPo

More briefing materials are included at the end of this presentation.
Enhanced targeting through identification technology

Fingerprints (biometrics) used where appropriate

SCOPECARD Solution

1. Identification
2. De-duplication
3. Verification

- Name
- Age
- Gender
- HH Data
- Pin

SCOPE
Enhanced flexibility through multiple delivery mechanisms
Delivery mechanisms implemented with feedback

SCOPE

Cash
- Instructions
- Transfer report
- Feedback loop
- Receives transfer
- Payment report

Digital Vouchers
- Instructions
- Top-up report
- Redemption report
- Feedback loop
- Receives transfer
- Redemption

Feedback loop
Enable agility and control through integrated management

Single Registry
Imports | Biometrics | Protection

Entitlement Mgmt.
Targeting | Conditionality | Locations

Flexible Delivery
CP | SP | WFP | Governments

Operational Mgmt.
Feedback | Analysis | Adjust

WFP’s beneficiary and transfer management platform
Components

Performance & Reporting

Budget & Financial Control

Payments

Retailers & Agents

Commercial mechanisms
- Card
- Cash
- Mobile
- Paper

Custom mechanisms
- POS & Card
- mPOS

People We Serve

Personal & HH Info

Instructions

Feedback

Conditionality

Monitoring
Malawi

SCOPE is powering CIFF’s Stunting Prevention Project with barcoded cards

WFP/Carlos Munoz
September 2015
Cox’s Bazar, Bangladesh

SCOPE is powering a voucher distribution using the SCOPECARD solution to support refugees.
Ming-Kaman, South Sudan

SOCPE powered biometric registrations of IDPs. SCOPECARD solution is supporting a new market access programme.
Bosaso, Somalia

SCOPE is powering voucher distribution to internally displaced people and trainees receiving vocational trainings using SCOPECARD solution.
SCOPE is powering mobile cash account distributions effected by a local service provider.
South Darfur, Sudan

SCOPE powered registrations in Dereige Camp. The SCOPECARD solution supports voucher distributions.
Nuwakot, Nepal

SCOPE is used in emergency response

WFP’s beneficiary and transfer management platform
Makueni, Kenya

‘SimPesa’ Emergency Cash-Based Transfer Exercise

WFP’s beneficiary and transfer management platform

WFP/Anoushka Boteju
December 2015
SCOPE currently supports about 30% of CBT caseload

People registered in SCOPE by quarter

- Q3 2014: 154,100
- Q4 2014: 210,184
- Q1 2015: 396,215
- Q2 2015: 545,315
- Q3 2015: 1,005,538
- Q4 2015: 2,619,351
SUPPLEMENTARY INFORMATION
SCOPE Electronic Briefing Pack

More information

1. SCOPE Overview Video
   Watch what SCOPE Does in 3 minutes.
   https://www.youtube.com/watch?v=M9hZ_MYxRPa

2. SCOPE Brief
   Read the SCOPE Brief

3. Privacy and Protection
   Read about WFP and Personal Data Privacy and Protection
Contact us

WFP.SCOPE@WFP.ORG

go.wfp.org/web/SCOPE
33 Countries Engaged

SCOPE supports different types of delivery mechanisms

Cairo Bureau
Albania
Egypt
Iraq
Jordan
Lebanon
Sudan
Ukraine

Bangkok Bureau
Afghanistan
Bangladesh
India
Nepal
Philippines

Dakar Bureau
Chad
Gambia
Ghana
Guinea
Mauritania
Niger
Senegal

Panama Bureau
Bolivia
El Salvador
Guatemala
Honduras

Johannesburg Bureau
DR Congo
Madagascar
Malawi

Nairobi Bureau
Burundi
Djibouti
Ethiopia
Kenya
Somalia
South Sudan
Uganda

14 Deployed | 19 Planning
WFP’s Custom Delivery Mechanisms

To fill a gap when local services are not available

**SCOPE CARD**

Contact smartcard
With biometrics

**SCOPE Household ID**

Barcoded card

**SCOPE CARD Beep**

Mobile POS
Contactless smartcard
With biometrics
Data Protection Principles

1. Lawful and Fair Collection and Processing
2. Specified and Legitimate Purpose
3. Data Quality
4. Participation and Accountability
5. Security
Specific Application of Principles

1. Informed Consent
2. Third Party Data Sharing
3. Media
4. Retention and Disposal
Malawi CIFF Reports

How SCOPE data is used

Attendance by health center

Cycle
20 Jan 2014 - 10 Feb ...

Generate Report  Export as pdf  Export as excel

Trend analysis by Health Center

Health Centers

Attendance by health center

<table>
<thead>
<tr>
<th>Health Center</th>
<th>Planned beneficiaries</th>
<th>Actual beneficiaries</th>
<th>Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chakulamjata EDP</td>
<td>425</td>
<td>369</td>
<td>91.53%</td>
</tr>
<tr>
<td>Champhyo EDP</td>
<td>211</td>
<td>97</td>
<td>46.97%</td>
</tr>
<tr>
<td>Other centers</td>
<td>254</td>
<td>215</td>
<td>84.74%</td>
</tr>
</tbody>
</table>
Digital support across the CBT standard process model

Needs assessment and response analysis
- Market analysis
- Multi-sectoral assessments
- Cost efficiency and effectiveness analysis
- Internal/external consultations
- Transfer modality selection

Intervention Setup
- Operational plan development
- CP selection
- Retailer selection
- Financial service provider selection
- Transfer service provider selection
- Competitive NFI procurement
- SOP development
- Beneficiary support system setup
- Transfer solution setup

Distribution Cycle Setup
- Beneficiary sensitization
- Beneficiary registration
- Distribution planning
- Payment or voucher transfer request
- Resource availability certification
- Funds or voucher release
- Effect transfer to dedicated accounts

Distribution Cycle Implementation
- Effect transfer to beneficiaries
- Monitor transfer at retailer
- Conditionality recording
- Post distribution monitoring
- Effect transfer to dedicated accounts

Reconciliation and Settlement
- Beneficiary figure verification
- Transfer amount distribution (POCB)
- SP invoice verification (PODA)
- CP payment
- FSP/TSP payment
- Retailer payment
- Bank reconciliation
- Distribution reporting

Intervention Closure
- Effectiveness assessment
- After-action review
- Data archiving

WFP's beneficiary and transfer management platform

SCOPE
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