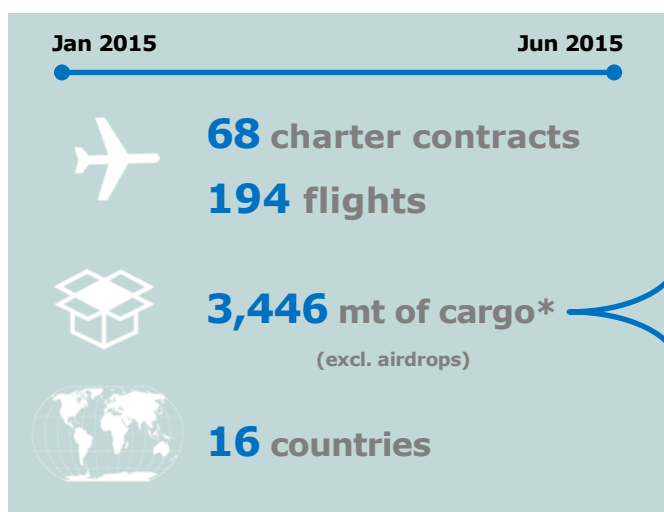


WFP Aviation

Operational Snapshot
January - June 2015

More than 3,400 mt of cargo airlifted – One third transported in response to the EVD outbreak



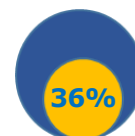
* 2,466 mt of relief supplies and 980 mt of food



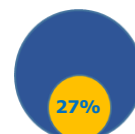
18,669 mt of food transported
through airdrops into South Sudan

Highest cargo movements

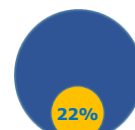
West African Countries*



South Sudan



Nepal

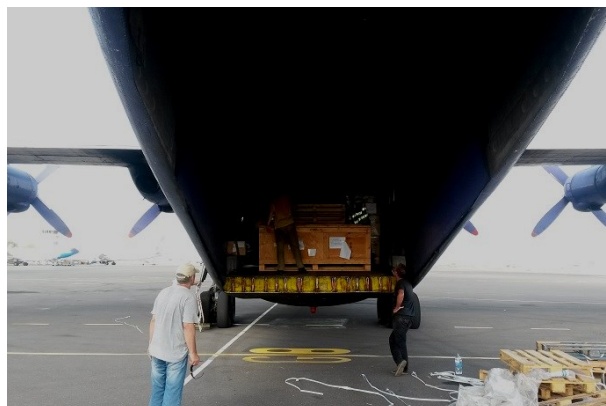


* West African Countries denotes Guinea, Liberia and Sierra Leone - the countries served by the EVD outbreak response.

Highlights



To reach the most vulnerable in some of the world's most remote and challenging locations, airdrops for life-saving food deliveries are organized as a last resort. In May, the World Food Programme (WFP) carried out its first successful airdrop of vegetable oil in South Sudan.



WFP Aviation arranges airlifts to ensure vital humanitarian cargo reaches populations in need promptly. In April, following escalation of violence in Yemen, essential medical items were airlifted from the United Arab Emirates to Sana'a (via Djibouti) on behalf of the humanitarian community.

United Nations Humanitarian Air Service

Afghanistan: SO 200639

Performance overview	
Average fleet size	3
Passengers transported (excl. transits)	8,930
Passengers transported (incl. transits)	11,649
Cargo (mt)	40
User organizations served	128
Regular destinations	21
Medical evacuations*	12
Security evacuations*	14

KEY HIGHLIGHTS

- In April, UNHAS performed a security evacuation for ten staff members of GIZ from Kunduz to Kabul.
- In May, a deadly landslide tore through the village of Jerow-Bala in Badakhshan province, which destroyed property and left dozens of people dead. With roads into the village blocked by snow, UNHAS mobilised flights for humanitarian partners to supply initial relief items and assess the needs of the affected population.

- UNHAS conducted a special flight for a high-level mission to Daykundi and Bamiyan provinces on behalf of Caritas Germany.

'I personally would like to thank you very, very much for this great support you have rendered to us. I am looking forward to our further, future cooperation. Many thanks.' - Stefan Recker, Country Representative, Caritas Germany, Afghanistan, 2015



Unloading of relief cargo in Afghanistan.

KEY HIGHLIGHTS

- UNHAS introduced the prepayment system under its partial cost recovery (nominal booking fee) scheme. This has resulted in better management of receivables and also gives users better overview of their staff travels.
- Following improvements in JET A1 (aviation fuel) supplies into C.A.R., UNHAS has discontinued the procurement of drummed fuel from Cameroon. This has saved considerable funds for the operation.



An aircraft taxis at a remote airstrip in Central African Republic.

Central African Republic: SO 200804

Performance overview	
Average fleet size	3
Passengers transported (excl. transits)	8,669
Passengers transported (incl. transits)	16,131
Cargo (mt)	177
User organizations served	116
Regular destinations	22
Medical evacuations	10
Security evacuations	55

- In January and February, UNHAS performed five security evacuations for a total of 55 people out of Bria and Bambari. In addition, UNHAS conducted ten medical evacuations between January and June for staff from various organizations out of different locations.

- In February, UNHAS facilitated the travel of the United Nations Assistant Secretary-General for Humanitarian Affairs and Deputy Emergency Relief Coordinator, Ms Kyung-wha Kang, during her mission to the Central African Republic and Cameroon, where she assessed the situation of populations affected by the conflict.

* This refers to the number of people evacuated.

Chad: SO 200785

Performance overview		
Average fleet size	3	
Passengers transported (excl. transits)	10,379	
Passengers transported (incl. transits)	18,342	
Cargo (mt)	48	
User organizations served	140	
Regular destinations	19	
Medical evacuations	10	
Security evacuations	0	

KEY HIGHLIGHTS

- UNHAS reorganized its flight schedule in order to better respond to the humanitarian community's renewed focus on refugee operations in the Lake Chad region following an influx of refugees fleeing insurgency attacks in neighbouring Nigeria. At the end of April, the Cessna Caravan aircraft based in Goz Beida was relocated to N'Djamena. UNHAS is flying three times weekly to Mao, Moussoro and Bol in the Lake region.

- In March, UNHAS facilitated a two-day visit for Mr António Guterres, the UN High Commissioner for Refugees from

Yaoundé, the capital of Cameroon, to Maroua in the north and then to N'Djamena, Chad.

- A joint partnership between WFP, the Swedish Civil Contingencies Agency (MSB) and the Government of Chad has resulted in the rehabilitation of the Goz Beida airstrip – the busiest UNHAS destination in the Dar Sila region. This will ensure continued access for aid organizations supporting refugees, internally displaced persons and food insecure communities in the region throughout the year.



Rehabilitation works of the Goz Beida airstrip.

KEY HIGHLIGHTS

- UNHAS reorganised its fleet from five aircraft in the previous year to six aircraft (five fixed-wing and one helicopter). This has enhanced flight connections across the country and has enabled UNHAS to better respond to increased demand in the eastern parts of the country.

- In February 2015 UNHAS, in coordination with its partner Aviation Sans Frontières-France (ASF-F), established additional regular scheduled flights to the Equateur province to support organizations responding to the needs of refugees from the Central African Republic.

'I would like to say thank you on behalf of the Action Damien Belgium and on my own behalf, our sincere thanks for the team who traveled to Moba. The trip went very well and we are very grateful. It is also your contribution to our fight against leprosy and tuberculosis in DRC especially for the most remote areas. For each of you to find the expression of our gratitude. Big thanks'. - Mme Mélanie, Action Damien Belgique, 2015

Democratic Republic of the Congo: SO 200789

Performance overview		
Average fleet size	6	
Passengers transported (excl. transits)	13,599	
Passengers transported (incl. transits)	21,880	
Cargo (mt)	416	
User organizations served	202	
Regular destinations	49	
Medical evacuations	16	
Security evacuations	7	

Ethiopia: SO 200711

Performance overview		
Average fleet size	3	
Passengers transported (excl. transits)	2,891	
Passengers transported (incl. transits)	3,196	
Cargo (mt)	25	
User organizations served	35	
Regular destinations	7	
Medical evacuations	59	
Security evacuations	0	

KEY HIGHLIGHTS

- In February, UNHAS organized a flight for Princess Mary, the Crown Princess of Denmark, to visit South Sudanese refugees in the western parts of Ethiopia while on a three-day humanitarian mission to the country.

- In March, UNHAS Ethiopia coordinated with WFP Aviation in Rome and the WFP Yemen Air Passenger Service for the successful evacuation of staff from the UN, NGOs, donor organizations and diplomatic missions out of Sana'a, Yemen following deterioration in the security situation.

KEY HIGHLIGHTS

- The introduction of the Dash 6 (Twin Otter) to the fleet in February 2015 enabled UNHAS to provide access to more remote areas such as Menaka, Douentza and Ansongo.

- In February, UNHAS facilitated Christos Stylianides, EU Commissioner for Humanitarian Aid and Crisis Management's mission from Mopti to Gao and Bamako during his visit to the Sahel region.

- In April, in coordination with OCHA and MINUSMA, UNHAS performed a security evacuation for 15 staff members of IRC, IEDA, MDM and ACTED from Menaka to Gao and Bamako.

'I wanted to thank you warmly on behalf of our visitors and the ECHO office for your support and flexibility that have helped make the Commissioner's visit to Mali successful. Our Operations Director congratulated us for honest, efficient and friendly collaboration that unites us and congratulations obviously to you as well.' - Patrick Barbier, Head of Mission, Mali, ECHO, 2015

Mali: SO 200802

Performance overview		
Average fleet size	2	
Passengers transported (excl. transits)	3,903	
Passengers transported (incl. transits)	7,135	
Cargo (mt)	11	
User organizations served	100	
Regular destinations	10	
Medical evacuations	6	
Security evacuations	15	

Mauritania: SO 200803

Performance overview		
Average fleet size	1	
Passengers transported (excl. transits)	1,051	
Passengers transported (incl. transits)	1,407	
Cargo (mt)	4	
User organizations served	42	
Regular destinations	6	
Medical evacuations	6	
Security evacuations	0	

KEY HIGHLIGHTS

- UNHAS organised four special flights during the first half of the year including a high level multi-donor mission in March, for representatives of DFID, EU, France, Japan and the U.S. to M'bera Refugee Camp, the centre of humanitarian activities in the country.

- In view of funding challenges experienced in the operation, UNHAS reduced the frequency of flights towards the end of May. However, normal services were restored in early June following improvements in the resource situation thanks to the donors' support.

KEY HIGHLIGHTS

- With four Mi-8 and two AS350 helicopters, UNHAS provided vital access to support humanitarian operations in the aftermath of the earthquakes. The UNHAS service started on 28 April 2015. UNHAS Nepal is a fully donor-funded service and transportation of staff and cargo of the humanitarian community responding to the Nepal earthquake is offered free of charge.



In mountainous areas, UNHAS has been using helicopters to provide access.

Nepal: SO 200849

Performance overview		
Average fleet size	6	
Passengers transported (excl. transits)	1,690	
Passengers transported (incl. transits)	2,499	
Cargo (mt)	828	
User organizations served	101	
Landing zones	118	
Medical evacuations	4	
Security evacuations	0	

- Since establishment of the operation, demand for air cargo transportation has remained high, especially for the movement of materiel aimed at addressing pressing shelter needs in areas affected by the earthquakes.

'We are deeply touched and grateful to you for unconditionally and tirelessly helping our nation and the people.' - Sangay Rabten Gurung, Chairman, Bodhisattava Foundation, 2015

Niger: SO 200792

Performance overview	
Average fleet size	2
Passengers transported (excl. transits)	3,886
Passengers transported (incl. transits)	5,405
Cargo (mt)	16
User organizations served	104
Regular destinations	5
Medical evacuations	1
Security evacuations	0

KEY HIGHLIGHTS

- In February, UNHAS performed a medical evacuation on behalf of Concern Worldwide out of Tahoua to Niamey. On this day, UNHAS did not have any scheduled flights to Tahoua necessitating the need for a special flight.
- In April, UNHAS conducted a special flight to transport the Prime Minister of the Republic of Niger, H.E. Brigi Rafini to Agadez during his mission to visit various humanitarian project sites in the region.

- In June, UNHAS facilitated a joint mission for the Bureau of Population, Refugees and Migration (BPRM) and the Office of the United Nations High Commissioner for Refugees (UNHCR) to Tahoua and Agadez to visit Malian refugees living in the regions.



UNHCR and USAID mission prepares for a trip to Tahoua & Agadez to visit Malian refugees in the region.

KEY HIGHLIGHTS

- In April, a Mi-8 helicopter was introduced to the fleet for delivery of life-saving food and nutrition supplies to an isolated community, Bulu Burti in Hiran, 200km north of Mogadishu, where food scarcity and critical malnutrition levels required an urgent response.
- In June, UNHAS conducted three special flights to transport 148 passengers from Nairobi to Kakuma in the north-western region of Kenya on behalf of UNHCR in the latter's commemoration of the 2015 World Refugee Day.
- The cargo aircraft introduced in 2014 continues to deliver assistance to otherwise inaccessible areas of Hudur, Wajid, Gabarhare and Baidoa.

'Please accept a big thank you from us in UNHCR Administration Unit, for exceeding our expectations, standing with us at the hour of our need, making impossible things possible! We hope you extend same

Somalia/Kenya: SO 200507

Performance overview	
Average fleet size	7
Passengers transported (excl. transits)	19,280
Passengers transported (incl. transits)	31,818
Cargo (mt)	194
User organizations served	137
Regular destinations	13
Medical evacuations	30
Security evacuations	0

support in future UNHCR's similar events.' - Maurice Owalo, UNHCR Kenya, 2015

South Sudan: SO 200786

Performance overview	
Average fleet size	15
Passengers transported (excl. transits)	38,527
Passengers transported (incl. transits)	54,602
Cargo (mt)	725
User organizations served	227
Regular destinations	66
Medical evacuations	140
Security evacuations	355

KEY HIGHLIGHTS

- Nineteen destinations were added to the regular weekly schedule to meet new demands necessitated by the revised

humanitarian response in the country. Six of the new destinations were temporarily served to facilitate multi-sector Rapid Response Missions in areas with critical humanitarian needs in Ayod County, Jonglei State.

- Security evacuations were performed for 355 humanitarian workers out of nine locations including Malakal, Maban and Ganyiel following resurgence of fighting mostly in the Unity and Upper Nile states between April and June.

- UNHAS augmented its fleet to ensure an uninterrupted service ahead of the rainy season by increasing the number of helicopters from four to five. More than 95 per cent of airstrips in South Sudan are unpaved and as a result, a number of locations become unserviceable by fixed-wing aircraft between May and November.

'Thanks so much for the food in Old Fangak - I know it is so expensive by helicopter, but we are so appreciative. [...] And there is nothing here on the market and there are so many hungry IDP's. [...] Thanks again for getting our food to us! It is truly lifesaving!' - Jill Seaman, Old Fangak, South Sudan, 2015

KEY HIGHLIGHTS

- Since May, fixed-wing flight operations to Nyala Airport, Darfur are limited to the period 8am to 3pm local time daily due to reconstruction of the runway. In spite of this restriction, UNHAS has ensured daily connections on all its published routes (between Khartoum and Nyala and from Nyala to deep-field locations). Normal service is expected to resume in November.

- UNHAS facilitated 14 special flights for various high level delegations, humanitarian emergency response missions, needs assessments and donor missions to some hard-to-reach locations such as Damazine in Blue Nile state.

- Sudan experienced country-wide fuel shortages including shortages in Jet A1 lasting for approximately five weeks before the situation normalised. UNHAS, however maintained uninterrupted air access for the humanitarian community to affected populations thanks to its fuel reserve strategically positioned in each of the state capitals in Darfur.

Sudan: SO 200774

Performance overview		
Average fleet size	6	
Passengers transported (excl. transits)	11,179	
Passengers transported (incl. transits)	20,490	
Cargo (mt)	93	
User organizations served	116	
Regular destinations	41	
Medical evacuations	7	
Security evacuations	9	

'A big thank you to your team in El Fasher for the seamless transportation to Tawila on my trip last week. Top notch professionalism. Please convey my appreciation to your team on ground.' - Geert Cappelaere, UNICEF Representative, Sudan, 2015

West African Countries: Regional SO 200773

Performance overview		
Average fleet size	9	
Passengers transported (excl. transits)	14,452	
Passengers transported (incl. transits)	22,801	
Cargo (mt)	95	
User organizations served	125	
Regular destinations	40	
Medical evacuations	46	
Security evacuations	0	

KEY HIGHLIGHTS

- With kind courtesies of the Government of Senegal, WFP constructed a Humanitarian Terminal (Terminal H), located at Dakar International Airport to facilitate the movement of humanitarian personnel travelling across the EVD-affected countries. The Terminal has dedicated facilities for check-in, passenger waiting, immigration and medical screening, with

isolation rooms for travellers with fever, other symptoms or possible exposure to Ebola for further examination.

- Between January and June, UNHAS transported 14,452 passengers and 95 mt of light humanitarian cargo for 125 user organizations to 40 regular destinations. The service also performed 46 medical evacuations in Guinea, Liberia and Sierra Leone with a fleet of one jet aircraft, two Beechcraft 1900 and six helicopters. Of the six helicopters, three were specially equipped for the evacuation of EVD suspected cases.



A signpost to Terminal H at Dakar International Airport.

KEY HIGHLIGHTS

- Between January and March 2015, under SO 200798, the WFP Yemen Air Passenger Service transported 91 passengers across Sana'a, Sa'ada and Aden

- In March, the service evacuated 428 people out of Sana'a including staff from the UN, NGOs, donor organizations and diplomatic missions following a grave deterioration in the security situation.

- Since April, under the successor SO 200845, UNHAS operates regular scheduled flights from Djibouti to Sana'a, Yemen.

- Between April and June, UNHAS facilitated six airlifts on behalf of IMC, UNFPA, WFP and WHO to transport relief supplies including food and urgent medicines and pharmaceuticals.

Yemen: SO 200798 and SO 200845

Performance overview*		
Average fleet size	1	
Passengers transported (excl. transits)	310	
Passengers transported (incl. transits)	310	
Cargo (mt)	1	
User organizations served	30	
Regular destinations	2	
Medical evacuations	0	
Security evacuations	45	

* Performance figures refer to SO 200845.

Financial snapshot as of 9 July 2015 (in US\$)

Country*	Approved budget in 2015	Approximate funds carried forward from 2014	Generated cost recovery in 2015**	Contributions registered in 2015	Additional needs in 2015***	Shortfall in 2015
Afghanistan	16,778,337	3,000,000	1,505,466	5,089,325	7,183,546	42.81%
C.A.R.	15,515,785	2,439,167	51,676	3,692,196	8,920,772	57.49%
Chad	20,591,459	3,486,989	647,927	5,305,780	11,150,763	54.15%
DRC	27,991,717	6,800,360	4,151,544	7,416,800	9,623,013	34.38%
Ethiopia	8,978,222	2,662,078	275,128	1,200,000	4,841,016	53.92%
Mali	5,894,113	2,564,226	425,276	265,699	959,816	16.28%
Mauritania	5,526,975	1,064,523	194,951	113,379	3,378,753	61.13%
Nepal	13,103,772	0	0	8,032,474	5,071,298	38.70%
Niger	7,867,513	2,073,859	589,362	1,462,220	3,742,072	47.56%
Somalia/Kenya	29,476,609	6,587,672	8,410,188	2,079,976	12,398,773	42.06%
South Sudan	59,330,918	6,587,245	10,807,769	9,778,786	32,157,117	54.20%
Sudan	30,814,600	7,708,455	2,066,594	9,277,171	11,762,380	38.17%
Yemen	7,287,531	0	0	3,647,135	3,640,396	49.95%
TOTAL	249,157,551	44,974,574	29,125,881	57,360,941	114,829,715	N/A

* Financial details of Special Operation (SO) 200773 are not presented as UNHAS is only a component of the joint SO.

** Figures reported are those officially recorded in the SAP and may vary from costs invoiced by individual operations.

*** For C.A.R., Mali and Mauritania, advance financing received has also been taken into account.

Thanks to the following donors for their contributions between January and June 2015¹



Australia



Canada



United Nations
CERF

Central
Emergency
Response
Fund

CERF



Denmark



European Commission
— Humanitarian Aid &
Civil Protection



Germany



Japan



Luxembourg



Netherlands



Spain



Switzerland



United Kingdom



United Nations²



United States of America



IATA

¹ In addition to the above-listed donors, UNHCR is one of WFP Aviation's primary partners contributing to the common service.

² The UN logo indicates Pooled Fund contributions (Common Funds). These include the Common Humanitarian Fund (CHF) and the Yemen Humanitarian Pooled Fund (YHPF).

UNHAS Customer Service Training

The second UNHAS Airline Customer Service Training was held in Rome, Italy on 22-24 June 2015. Participants from UNHAS operations in Afghanistan, C.A.R., Chad, Ethiopia, Mali, Mauritania and Sudan attended. Outcomes of the training are as follows:

- an improved customer service and a better customer-oriented decision-making at all levels
- a platform to receive feedback from the humanitarian community with an aim to improving UNHAS' service delivery
- an increase in staff morale and satisfaction
- an overall improved performance to the benefit of the humanitarian community

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