



FITTEST Training Services

In emergency situations having the right skills, training and knowledge could mean the difference between saving lives, and losing them.

FITTEST Training Services designs, delivers and evaluates IT, telecommunications and IT Emergency Management training courses and exercises for the humanitarian community. From radio telecoms and data communications, to project management and field skills, we can provide your organization with professional and tailored learning opportunities.

The key to effective and efficient humanitarian emergency response is trained personnel who are prepared for immediate deployment. In addition to the constant technical skill-upgrade required by the nature of the humanitarian context, IT and Telecommunications responders must also be prepared for emergencies in terms of managerial and survival skills.

Courses tailored to your needs

FITTEST Training Services conducts courses around the world to meet requirements and demands of the humanitarian IT community. Based in Dubai, FITTEST Training Services has extensive training facilities including classrooms located next to the FITTEST Workshop and Technical Lab. These facilities provide a great resource for learners to get hands-on time with relevant tools and equipment.

For courses held outside of Dubai, we can bring the necessary equipment to ensure a practical and positive impact for your personnel. Through Global Humanitarian Services (GHS), FITTEST Training Services has access to large stocks of technical equipment for courses and disaster exercises.

The Fast IT & Telecommunications Emergency & Support Team (FITTEST) is a group of technical specialists from the World Food Programme (WFP) that assist the humanitarian community in establishing and maintaining IT infrastructure systems and services in some of the world's most hostile and challenging environments.



World Food Programme

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Inter-agency Approach

Classroom training and practical operational exercises are developed and conducted for staff from UN, non-governmental, government and Stand-by Partner organizations.

Telecoms and data communications courses offered by FITTEST Training Services, bring Emergency Telecommunications Cluster (ETC) standard solutions and understanding to the humanitarian IT community. By learning how to deploy these technologies, your organization will benefit through enhanced inter-operability and cost-savings on shared services.

The Emergency Telecommunications Cluster (ETC) is a network of organizations that works together to provide common communications services to the humanitarian community in emergencies.

Extensive Practical Experience

The FITTEST Training Services team is made up of qualified instructors from the World Food Programme (WFP), each with extensive experience in both emergency and development settings. Practical knowledge of the humanitarian context ensures instructors bring real-world understanding to the unique audience of IT and Telecommunications personnel.

Our instructors relate their deep technical knowledge in ways that fit into both the context of humanitarian operations and the specific learning needs and experience of participants. Working with people of all backgrounds and skill levels, instructors transform complex technical topics into meaningful practical skills for your staff, focusing on best practises and industry standards.

Well-trained emergency responders can adapt quickly when disasters strike, and coordinate better with colleagues in the field.

They conduct operations more effectively, efficiently and safely.

Technical & Managerial Courses

Courses offered for the following skill sets:

- Management
- IT and Data Communications
- Telecommunications
- Electrical
- Field Skills and Security
- Operational Exercises

Current courses include:

- *IT Emergency Management Training*: develops experts capable of managing the communications response to humanitarian emergencies.
- *Let's Net*: skills to plan, deploy, configure and maintain inter-agency data communications infrastructure.
- *OpEx Bravo*: large-scale emergency simulation exercise to advance the response capabilities of the global humanitarian IT community.
- *Let's Comm Digital*: hands-on training in deploying DMR digital radio infrastructure.

And many more...

FITTEST Training Services seeks partners to contribute to the design and delivery of courses for the wider humanitarian community. Current partners include emergency.lu, Ericsson Response and German Federal Agency for Technical Relief (THW).

For more information about FITTEST Training Services, please contact:

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